

Broad S/NVQ Level Equivalency of ISM Traditional and NEBS Management Capability Qualifications

Please note that the qualifications listed were mapped across to the National Occupational Standards of the time (MCI 1997), and contributed to the underpinning knowledge and understanding component of the S/NVQs. The S/NVQ titles listed have all been superseded by revised versions based on the MSC 2004 National Occupational Standards.

(Please note that ILM do not offer Customer Service or Training qualifications)

NVQ Level Equivalent	ISM Qualification	NEBS Qualification
2 (Team Leading)	Introductory Award	Introductory Team Leader Award Team leader Award
3 (Management, Customer Service, TDLB)	Award for First Line Managers	Introductory Certificate in Management (3)
	Certificate in Training for Managers Managing Customer Care	Certificate in Management (3/4)
4 (Management, Quality Management, Energy Management, Environmental Management)	Consolidation Course in Management	Introductory Diploma in Management (4)
	Certificate in Management	
5 (Operational Management, Strategic Management)	Diploma in Management	Diploma in Management (4/5)